



Directorate of Public Works, USAG-HI

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DPW Says Aloha to: (Feb — May 05)

- Edward Mapano
- Timothy Kovski
- Richard Herlandiz
- Pacita Oliveros
- Dale Akeo
- Susan Sencio
- Alicia Yuu
- Col Floyd A. Quintana

Ku'i ka lono

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March/April 2005

Director's Farewell Message, COL Floyd A. Quintana

Mahalo to you for the great service you have provided to our Army and our Nation, Mahalo for the inspiration and support you have given to me over the past three years and Mahalo for the awesome, meaningful and memorable send off you have given to my family and me as we move on. The impression I take of the service you have provided to our Army is captured in the words of the following ICE comment submitted by a Senior NCO whose job it is to train Soldiers. SFC Fabre submitted this ICE comment after Mr. Melvyn "Bino" Sabagala responded with a backhoe to the NCO Academy. I had the privilege of pinning a Castle for "legendary service" on each of the heroes mentioned in this ICE comment. SFC Fabre's ICE comment reads as follows:

"NCO Academy needed a bucket loader to pick up a truck load of spilled trash. The award winning performance of staff members at DPW (Mr. Willie Howard, Stanley Salangdron and Alan Goo and the bucket operator) was more than flawless. Look here I was on the phone requesting the support at Mr. Howard's office and the bucket loader beat me out to the site. 911 responses have nothing over these gentlemen. The timing wasn't the only thing. The level of concern, interest and motivation to get the job done shows what power DPW has and proves that we need workers like these men and should never let them go. Furthermore I would like to thank the staff at the small engine repair shop for their support to the NCO Academy on all of our ground equipment maintenance needs. Everyone in that shop is friendly and extremely helpful. The electric shop is also a life

saver by providing the cherry picker crane so that we can decorate trees for the holidays to installing a window air conditioner system on the top floor of our office building. Thanks Mr. Purdy. These people go everyday without notice and not getting the recognition they deserve. They are the Underdogs of this post and without them we can't train our Soldiers like we need to." One of the best privileges I had as your Director for the past three years was getting to recognize you in public for your many great accomplishments in support of our Army. I presented many coins, letters, certificates and medals but my favorite have always been reading the customer comments and presenting the Customer Care Certificates. Reading about and seeing your accomplishments and watching your selfless service are what have inspired me to keep giving it my all during the past three years. Many of you have sent me emails and cards and others have just pulled me aside and told me many nice words---I thank you for that and assure you my perseverance and energy came from my obligation to not let you down after all the hard work and sacrifices you made to serve our Army. Your willingness to continuously step up and serve the Soldiers even under adverse conditions always inspired me to do my best. Your willingness, your responsiveness to our customers and your outstanding technical competence on the job always make me think of that sketch my daughter drew for me last year--the one titled "DPW Rocks!" I don't think there are any words that can express how grateful my family and I are for the warm Aloha that you have shown us as we leave your island. Everything has been more perfect than we have ever experienced or could have ever asked for. We will cherish the kind emails, cards and kind words. We thought the Roast was a little too heavy on

SOPs but we appreciated it anyway. The afternoon of Golf and the dinner after were also very relaxing and enjoyable and perhaps we'll try golf again in our next assignment. Everything about the lunch was truly humbling to us and something we will appreciate for many years. We went home after the lunch and sat in disbelief with how perfect everything was. We loved the music and the dancing but what made them particularly meaningful to us was that we know Pat and the hula dancers and we know Dean and the musicians --- nothing could match the Aloha we received from you that day--- Mahalo. Thank you also to Milt and all the folks that put together the slide show---I don't think I had ever seen some of the pictures in that slide show, but based on what Addy and our kids are telling our families back home, it sounds like I'll probably be seeing more of those pictures than I'd care to during our upcoming summer vacation visiting with our extended families. Thank you also for all the gifts---I love the castle and am very proud of it and we all really love our koa paddle and the beautiful Hawaiian quilt. If you're ever in the Tidewater area of Virginia, you are invited to come see us---you'll see the castle prominently displayed in my office and you'll see the paddle and quilt prominently displayed in our home. We know that a lot of people put a lot of time, effort and Aloha into giving us a great farewell. I want you all to know that my family and I sincerely appreciate all you did and I assure you we will remember your kindness for many years to come. We will miss you and your spirit of Ohana that makes DPW so special. Mahalo and Aloha.

Service is our Job! Excellence is our Goal!

DPW Employee and Team of the Quarter for FY05, 2nd Qtr

By Modesto R. Cordero, Operations Officer

The ***DPW Employee of the Quarter (EOQ)*** and the first ***Team of the Quarter (TOQ)*** for the FY05, 2nd Qtr, selection board met on 15 Apr 05. The board selected six DPW employees for their exceptional work and achievements in customer service, work performance, innovations and cost/savings initiatives during the FY05, 2nd Qtr and two teams, one in the large category and one small team category. The winners for each category are: Blue Collar (non-supervisor) WG-1 to 8,

Robert Dumlao (O&MD); Blue Collar (non-supervisor) WG- 9 and above, Austin Lorenzo (UTL Div); White Collar (non-supervisor) GS-1 to GS-8, James Crite (O&MD); White Collar (non-supervisor) GS-9 to GS-12, Kent Anderson (UTL Div); Supervisor/Manager/Work Leader (GS/WS/WL), Wendell Akagi (O&MD); Contract Employee, Rey Dalmacio (BOD); Large Team Category, 94th AAMDC Team; and Small Team Category, Plumbing Shop (UTL Div). *Congratulations to all!!!*



Robert



Rey



Wendell



James



Kent



Austin

Take Your Child To Work Day

DPW is hosting the 2nd ***Take Your Child (or Grandchild) to Work Day*** on Friday, 10 Jun 05, from 0900 to 1500. This year we are planning for three different age groups: 6-8, 9-12, and 13+. The tentative agenda includes a construction site visit, Wastewater and Water Treatment Plant tour,

Natural Resource seed planting, computer classes, a nature hike (13+), and more. For more information on how to register your child or grandchild contact your admin person or Debbie Wyllie at 656-1288 x 2204. We are taking registration until 20 May 05.



Last year group visited F Quad where they viewed one of the 1+1 renovated Soldier's room and had lunch with their parents.

DPW Plumbers Get the Job Done

by Kent Anderson, Utilities Division Mechanical Engineer

The Directorate of Public Works (DPW) exterior plumbing shop again rose to the challenge when one of the large water mains ruptured on Wheeler Army Airfield. The water main serves the lower side of Wheeler including the Wili Wili Circle housing area and Aviation Brigade hangers. Brian Sanchez and his team of professionals were quick to respond to the emergency and they were able to locate the leak, excavate and expose the broken line and replace the cracked section of



Shop supervisor Brian Sanchez takes out his aggression on the poor water pipe, while George 'the Kid' McCumber assists. And yes, that is an approved hard hat!

pipe in under four hours. Their quick response and hard work kept the water outage for the residents and base personnel to a minimum. Special thanks also go to the City & County police and Military Police for providing traffic control on Kamehameha Highway.



Calamity Jane' Chaney Guzman and Michael 'Quick Draw' Schena lower the replacement pipe into position.

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ALOHA 'Oe Col Floyd A. Quintana by Modesto R. Cordero, Operations Officer



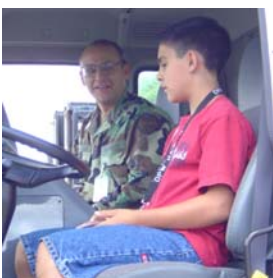
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The Directorate of Public Works (DPW) bid farewell and honored its director **Col Floyd A. Quintana** last Wednesday, 26 Apr 05, with a wonderful display of 'Aloha' and Hawaiian camaraderie as only DPW employees know to do. DPW expressed its gratitude and humble 'Mahalo' to this native of Cuartelez, New Mexico, with local flower leis, pineapples, hula dancers (DPW women), DPW musicians, and a gathering of friends, co-workers and family. During his tour as DPW Director, Col Quintana dedicated most of his time given direction to an organization that was going into many changes, turmoil and a new beginning due to the transition into the Most Effective Organization (MEO) and the Residual Effective Organization (REO), as a result of our win in the A-76 Commercial Activities Study and the privatization of the Family Housing (RCI) function. He also recognized the importance of taking care of our customers (military and civilians) and to have a trained workforce ready to take over any task. Under his watch, DPW started to document over 194 processes (Standard Operating Processes) in order to capture our day-to-day activities and functions, not only for the benefit of the current workforce, but also for those to come in the future. He didn't want the hard work and dedication of the workforce to go unrecognized and he instituted programs to recognize DPW employees like the "Legendary Service—Customer Care" certificates and castles, the Employee/Team of the Quarter and Year program and many other recognitions. Col Quintana was also active in the local community. He served as basketball coach in the Schofield Barracks Youth Sports program Lector and Lay Eucharistic Minister at Wheeler Chapel, Assistant Cub Scout Den Leader in Mililani, and he worked with the local Boy Scout Troop and the local Veterans Administration Center for Aging. We'll miss his beautiful family; his wife for 13 years, Addy, and his three children, Michael (12), Monica (9), and Raquel (8). We wish him great success in his new assignment at Fort Monroe, VA, where he will be the TRADOC Engineer.



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**"Providing high quality service
in a safe and cost effective
manner to enhance readiness
and well being."**



Ku'i ka lono Gets Personal... **Clif is called to serve in Iraq** by Debbie Wyllie, Operations Analyst

Directorate of Public Works (DPW) Compliance and Pollution Branch Chief, Clifton Takenaka, is one of a few DPW employees who have been called to active duty in support of the Multi National Corps-Iraq. Clif is a Colonel in the U.S. Army, 322nd Civil Affairs Brigade where he wears the hat of the Deputy Commander and G3 Director of Operations. He deployed with his unit on April 21st to Camp Roberts, California, to conduct training activities. From there, they will go to Fort Bragg, North Carolina, and then to Iraq for a tour of one year. In Iraq, the unit will be serve as a link between the civilian population and military operations coordinating humanitarian relief efforts to include medical services, construction projects, and providing assistance to the new transitional government. Clif is a long-time member of the DPW Ohana. He came to DPW in 1984 fresh out of the Army as a Captain in the Medical Service Corps. During his career at DPW, he has served as an Environmental Engineer, Master Planner, Wastewater System Engineer, and most recently, Chief, Environmental Compliance and Pollution Prevention Branch. Clif has been responsible of the development of the successful and well-recognized Environmental Compliance Officer training and inspection programs for the Army in Hawaii. Under his supervision the emergency construction of aeration towers at the Schofield Barracks Waste Water Treatment Plant was completed. He is a graduate of the University of Hawaii with a Master's Degree in Environmental Engineering and ROTC Programs. Clif will be missed his wife, Joyce, son, Aaron, and two daughters, Sarah and Kayla. Joyce will stay busy taking Aaron to meet with the Manoa Aquatics Swim Team, Sarah is involved with the Punahou Band as a tuba player and various play, and Kayla is loveable and enjoying being a kid. When Clif was asked about what he will miss the most he said "Leaving my wife with the full responsibility of the house, children and yard. She is the real hero."

DPW Farewell Susan after 58 years of committed service and dedication

by Bill Hollingsworth, Chief Engineer Division

In February 1944, Oahu was a bustling wartime island, full of troops, ships and equipment headed west to war. Also that February, a 20-year-old Hawaiian girl joined the war effort as a messenger for the Navy on Ford Island. She did not realize it then, but this was only the beginning of a 58-year Federal career. On 20 April 2005, the Directorate of Public Works celebrated these 58 years of Federal service and the retirement of Susan Sencio, clerk-typist in Engineering Division.

Susan was born and raised in Waimalu Camp near Aiea. She attended Waipahu High School, but due to the untimely death of her mother, she was unable to graduate, staying home instead to care for her sisters and brothers. In 1941, she married Proto Sencio of Aiea. On 7 December 1941, Susan and Proto were at Mass in Saint Elizabeth church in Aiea when the sounds of gunfire and explosions outside caused the priest to cut the sermon short and dismiss the congregation early. On their way home, the couple saw the USS Arizona in flames and Service members rushing to their posts. That night Susan and Proto took refuge with many others in the mountains near present

day Aiea Heights.

Despite the consternation of living in a war zone, with additional attacks expected at any moment, Susan gave birth to a son (Bryan) in 1942. By 1944, things had stabilized sufficiently for Susan to hire on as a civilian messenger for the Navy, carrying messages between buildings on busy Ford Island by motorized tricycle. She accepted a subsequent promotion as clerk on Ford Island, where she learned to type on the job. Then she transferred to the Packing Section and later to the Shipping Department for incoming and outgoing cargo at Pearl Harbor. After two years at Pearl Harbor she took a leave of absence to give birth and care for her daughter (Cynthia).

During the Korean War Susan returned to civil service with the Army at Fort Shafter. At Fort Shafter, she worked at the post Supply Office, with the Military Police, the I.D. Card Section, Vehicle Registration, and Furnishings Management. When Furnishings Management moved to Schofield Barracks, Susan moved with it, establishing a new office and warehouse at Building 1007.

In 2004, Susan transferred to the Directorate of Public Works, where she completed



Susan Sencio retired after 58 years of Federal service

her final tour of civil service in Engineering Division. Her outstanding performance throughout these many years of service earned her the Commander's Award for Outstanding Service. Susan is still married to Proto Sencio of Aiea; in addition to their son and daughter, they have three grandchildren (Kimberly, Tamara and Kevin) and two great-grandchildren (Kaylon and Jordan).